

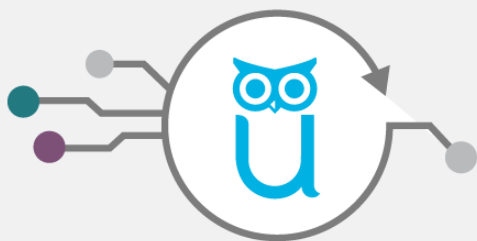
FULL SERVICE SUPPORT

Any Time

AskUNE

For general questions relating to exams including bookings, access, and advice. You will usually receive a response within 24 hours (business days).

During Your Exam



Reach out to your exam supervisor - they are there to assist.

Extensive Technical Support available 24/7.

The supervisor can directly contact UNE Exams staff if required during UNE business hours. This support is extended during formal exam periods until 1am.

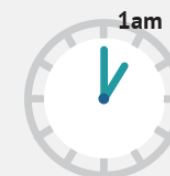
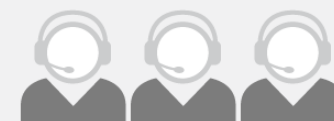
Call the Exams Team
Direct Any Time During
UNE Business Hours



Contact the UNE Exams & eAssessment Team directly (even if it's during your exam) on 02 6773 2145 / AskUNE.

After Business Hours in the
UNE Assessment Period

(6:00pm – 8:00am)



Contact the ProctorU Team directly during your booked session using the Live Chat Window.

What you can expect:

- Technical Support
- Exam Access
- Exam Rules
- They can contact the on-call UNE Exams Team member on your behalf (in real time) up until 1am.